



## F-111 deseal/reseal and other fuel tank maintenance workers

# The Better Health Program

### Overview

This Factsheet provides information about the Better Health Program, including eligibility requirements and how to register.

### What is The Better Health Program?

The Better Health Program is a voluntary program that provides workers who were involved in the F-111 deseal/reseal and fuel tank maintenance programs (between 1973 and 2000) with access to screening procedures and disease prevention strategies - with the aim of promoting health/healthy lifestyle.

### Am I eligible?

If you are a SHOAMP Health Care Scheme Group 1 participant and/or you have been granted Tier 1, 2 or 3 classification, you are eligible for the Better Health Program.

### What services can I receive?

The services provided through the Better Health Program include:

- Colorectal cancer screening. Two screening options are available and your General Practitioner (GP) will determine which option is best for you:
  - A faecal occult blood test; or
  - A colonoscopy.
- Melanoma screening either through an examination by your GP, or through dermoscopy and/or total digital photography; and
- Health information on conditions, including erectile dysfunction, depression and anxiety.

### How do I register?

To register for the Better Health Program, you need to complete the SHOAMP Health Care Scheme Group 1 registration form which can be accessed at <http://f111.dva.gov.au>.

If you would like a registration pack sent to you with more details on the services available, please contact the Better Health Program staff on **1800 728 007**.

## The Better Health Program, *continued*

After you have registered your interest and you are verified as eligible, you will receive:

- A letter of authority to show to your GP;
- A GP Information Pack to take to the initial GP consultation; and
- Information about erectile dysfunction, depression and anxiety.

### How do I access these services?

If you are making an initial appointment with your GP, take along the GP information pack and letter of authority to the consultation. Your GP can advise which screening procedures are appropriate for you and refer you to a specialist provider if required. When booking your initial GP consultation, please request a long consultation. You do not need prior approval to attend a GP consultation.

If you wish to access services from specialist providers, eg Gastroenterologist or Dermatologist, you must first contact the Better Health Program staff on **1800 728 007** to request prior approval. (Failure to do so may result in you having to pay for the consultation and/or screening procedure).

### What if I have a positive diagnosis after screening?

If you are diagnosed with a condition, you should consult your GP for treatment options.

The Better Health Program does not cover treatment for a diagnosed condition. However, if you believe that a diagnosed condition relates to your involvement in F-111 deseal/reseal and fuel tank maintenance work, you should lodge a claim for compensation with the appropriate statutory compensation authority (Department of Veterans' Affairs, WorkCover Queensland or Comcare). To lodge a claim, please contact the relevant statutory authority for the appropriate form:

- The DVA F-111 compensation hotline on: **1 800 555 323**; or
- The Department of Veterans' Affairs: 133 254, <http://www.dva.gov.au/clientforms>, Form D2020 - *Claim for Rehabilitation and Compensation*; or
- WorkCover Queensland: 1300 362 128 <http://www.workcoverqld.com.au>; or
- Comcare: **1300 366 979** <http://www.comcare.gov.au>.

### Where can I get further information?

Phone: Better Health Program **1800 728 007**

Email: [BHP@dva.gov.au](mailto:BHP@dva.gov.au). If you intend to send personal information via email you will need to register an Authority for secure information pathway form (PDF 91 Kb).

Web: <http://f111.dva.gov.au>

Mail: Better Health Program  
GPO Box 9998  
BRISBANE QLD 4001

# The Better Health Program, *continued*

## Other Factsheets

Other Factsheets related to this topic include:

- F111-02 **Tier definitions and classification**
- F111-07 **SHOAMP Health Care Scheme – Services**
- F111-08 **SHOAMP Health Care Scheme – Eligibility**

## Disclaimer

The information contained in this Factsheet is general in nature and does not take into account individual circumstances. You should not make important decisions, such as those that affect your financial or lifestyle position, e.g. retirement, on the basis of information contained in this Factsheet. Where you are required to lodge a written claim for a benefit, you must take full responsibility for your decisions prior to the written claim being determined. You should seek confirmation in writing of any oral advice you receive from DVA relating to complex or important matters.

## More information

All DVA Factsheets are available from DVA offices, and on the DVA website at [www.dva.gov.au](http://www.dva.gov.au).

You can phone DVA for the cost of a local call\* on **133 254** or free call **1800 555 254** if you are outside a major city.

*Note: \* Use a normal landline phone if you can. Mobile phone calls may cost you more.*

You can phone the F-111 hotline on **1800 555 323**

You can visit the F-111 website: **f111.dva.gov.au**

You can email us at: **[f111enquiries@dva.gov.au](mailto:f111enquiries@dva.gov.au)**

You can email DVA at: **[GeneralEnquiries@dva.gov.au](mailto:GeneralEnquiries@dva.gov.au)**.

You can also get more help from any DVA office.